Stack Overflow Enterprise Documentation



Review Queue Notifications

How to set up review queues to help moderators keep your Stack Overflow for Teams Enterprise content current.

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PDF VERSION

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ADMIN PRIVILEGES REQUIRED

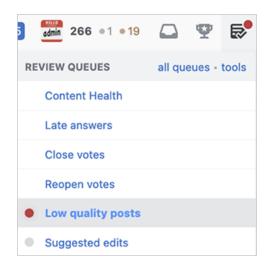
This documentation is for **Stack Overflow for Teams Enterprise**. Free, Basic, and Business users can access their documentation here. Find your plan.

Overview

Review queues in Stack Overflow for Teams Enterprise (SOE) let moderators review posts that may need attention. Only moderators will see the review queue icon. If the review queue icon is not present for a moderator, there are no reviews available for that moderator.

Review queue status indicators

Clicking the review queue icon reveals a list of all available review queues. When there are multiple items to review, a gray dot appears next to the queue as a status indicator. If the number of items to review exceeds a "danger" threshold, the dot on the individual review queue will turn red.



If a moderator has not reviewed anything, the danger notification will also appear on the review queue icon at the top of the page. When the red dot appears, there's likely a need for a prompt moderator response.



Review queue notification privileges

Review queues are only available to eligible users. To see a review queue, a user must be a moderator or have a minimum reputation score (default: 350) set by the Privileges.AccessReviewQueues.ReputationRequired site setting. Additionally, the user must have the following privileges (based on reputation score) for each review queue:

- Low quality posts Post editing privilege (Privileges.PostEditing.ReputationRequired , default: 500)
- Suggested edits Post editing privilege (Privileges.PostEditing.ReputationRequired, default: 500)
- Content health Content Health access privilege (Privileges.ContentHealth.ReputationRequired, default: 350)
- Close votes Post closing privilege (Privileges.CloseQuestion.ReputationRequired, default: 1)
- First questions, First answers Access review queue (Privileges.AccessReviewQueues.ReputationRequired , default: 350)
- Late answers Access review queue (Privileges. Access Review Queues. Reputation Required, default: 350)
- Reopen votes Post closing privilege (Privileges.CloseQuestion.ReputationRequired, default: 1)

If a user does not have a high enough reputation score to meet or exceed the reputation required for a given privilege, that review gueue will not be available to them.

Danger notification

When the number of pending items in a review queue exceeds a threshold defined for that queue, it gets a red dot instead of a grey dot. This is the "danger" notification. You can enable or disable the danger notification, as well as adjust thresholds, with the site settings below.

- Enable danger indicator Review.DangerStatus.Enabled (default: True)
- Low quality posts Review.DangerStatus.LowQualityPostsThreshold (default: 4)
- Suggested edits Review.DangerStatus.SuggestedEditsThreshold (default: 3)
- Content health Review.DangerStatus.FirstPostsThreshold (default: 10)
- Close votes Review.DangerStatus.CloseVotesThreshold (default: 20)
- First questions, First answers Review.DangerStatus.FirstPostsThreshold (default: 10)
- Late answers Review.DangerStatus.LateAnswersThreshold (default: 6)
- Reopen votes Review.DangerStatus.ReopenVotesThreshold (default: 5)

NOTE: If the defaults above aren't a good fit for your users, reach out to your community development manager to discuss the pros and cons of adjusting these thresholds.

The review queue danger indicator (red dot) in the navigation bar makes it easy for moderators to see when a review queue requires immediate attention. SOE will clear this indicator when the moderator views the review queue. If the moderator doesn't address the urgent reviews, the red indicator will reappear in the navigation bar after one hour.