

Administrator Settings and Customization Overview

An overview of Stack Overflow for Teams Enterprise admin settings and customizations.

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[PDF VERSION](#)

Tags | [Settings](#) |

Applies to: Free Basic Business Enterprise

ADMIN PRIVILEGES REQUIRED

This documentation is for **Stack Overflow for Teams Enterprise**. Free, Basic, and Business users can access their documentation [here](#). [Find your plan](#).

Overview

Site admins can access Stack Overflow for Teams Enterprise (SOE) admin settings by clicking **Admin settings** in the left-hand menu. From there, site admins can configure many aspects of their SOE site.

Customize

Appearance

Update the site name and make changes to the site theme. Design areas within the Theme editor include your company logo in the header, button colors, link colors, accessibility and more.

[Learn more about customizing the appearance](#)

Custom messages

Customize content for site banners, onboarding content, profile, the tour page, and parts of the question-asking experience. Each custom message field includes context for where the message will appear. The field supports both HTML and Markdown. Markdown will be converted to HTML upon saving.

System messages

Add a message at the top of the page to alert all users to system maintenance, important updates, and more.

[Learn more about system messages](#)

Reputation

Manage the reputation thresholds for privileges, including at what reputation levels a user can ask, edit, or delete questions, comment, upvote or downvote, access moderator tools or review queues, and more. When a site admin adjusts the threshold of a particular privilege, they get to see a preview of the number of users impacted prior to saving.

Tags

Create and manage tags without posting a question first.

[Learn more about how to manage tags](#)

Custom awards

Create custom awards to encourage healthy participation and engagement. They work much like the existing site badges but can be personalized to your own site to incentivize good behavior and recognize outstanding contributors.

[Learn more about custom awards](#)

Dashboard

The [Dashboard](#) includes benchmarks for several user engagement metrics. As a site administrator, you can define and enable these benchmarks on the dashboard admin settings page.

[Learn more about Dashboard settings](#)

Access management

Users and permissions

Manage user access, including setting a user's role (regular user, moderator, or site admin), deactivating and reactivating users, and exporting a user's data for GDPR purposes. Bulk actions are also available.

[Learn more about user permissions](#)

User groups

Add users to groups to reflect their expertise, internal team, project membership, and more. Users can see and ping all existing groups and their members to help them identify and reach the people better positioned to help them on the site. Create as many groups as needed, each with their own name and short description. There's no limit on the number of groups to which a user can belong.

[Learn more about user groups](#)

Authentication

Choose and configure the site's authentication method. Stack Overflow Enterprise supports connecting to your Identity Provider ([SAML 2.0](#) is recommended and is the only supported option for Hosted deployments).

SCIM

Configure a connection between Stack Overflow Enterprise and your Identity Provider to manage user deactivation/reactivation and, optionally, moderator access.

[Learn more about SCIM](#)

Teams

NOTE: The [Private Teams](#) feature must be enabled to access this page.

Create teams and manage team membership as well as the sync settings for each team.

Teams sync

NOTE: The [Private Teams](#) feature must be enabled to access this page.

Enable API sync for team membership.

[Learn more about teams sync](#)

Content

Articles

Choose whether articles should be turned on or off for your Enterprise environment. Articles are long-form, authoritative posts that expand the capabilities of Stack Overflow Enterprise beyond pure Q&A, helping it become a central repository for internal knowledge.

[Learn more about articles](#)

Unified search

Allow the ability to search and access knowledge from both the public Stack Overflow site (a read-only view) and your private internal instance of Stack Overflow Enterprise. Being able to search private and public content at the same time provides a better knowledge finding experience and increases efficiency in completing tasks and solving problems. As a site administrator, you can turn this feature on or off at any time.

[Learn more about unified search](#)

Content health

Surface potentially out-of-date content to help administrators and moderators manage the health and quality of site content. Site administrators can manage a set of thresholds to adjust the scope of the Content Health review queue.

You can narrow or widen the age range of questions shown in the queue by selecting the number of days for "Posts shown in the queue must be older than", and experiment with Low/Medium/High thresholds for the automatic health check calculations. A higher threshold will scope down the queue to only questions that most urgently need a health check.

[Learn more about the Content Health review queue](#) and [Content Health review queue notifications](#).

Communities

Organized around content tags, Communities allow members to contribute and interact on specific topics of interest and expertise. When you enable Communities, the SOE left-hand menu will show a new **Communities** link. Anyone can use this link to find and join Communities; users granted creation rights by a site admin (as of SOE 2023.1.117.56) can also create new Communities. Communities are disabled in SOE by default.

[Learn more about communities](#)

Integration and apps

Webhooks

Set up webhooks to push notifications of activity on Stack Overflow Enterprise to other services. Stack Overflow Enterprise currently supports [Slack-specific webhooks](#), as well as [generic webhooks](#).

Slack

Configure the integration for Slack, which includes notifications from Stack Overflow Enterprise to Slack, searching and posting questions to Stack Overflow Enterprise from Slack.

[Learn more about the integration for Slack](#)

Microsoft Teams

Configure the Microsoft Teams integration, which allows users to post new questions, search the main site, or be notified of new activity directly from MS Teams, removing barriers to participation and increasing engagement.

[Learn more about the Microsoft Teams integration](#)

GitHub

Configure the GitHub integration so that new links to file blobs, gists, pull requests, or commits on GitHub will be expanded to contain more information about them.

[Learn more about the GitHub integration](#)

Jira

Configure the Jira integration, which includes searching Stack Overflow Enterprise from JIRA, looking for questions related to the tickets title and listing them on the ticket's page. Additionally, the integration works both ways, making it so that links to tickets in your Jira instance are automatically unfurled on Stack Overflow Enterprise.

[Learn more about the Jira integration](#)

API

Create and manage API keys created for the site, including both user keys and [service keys](#). You can also enable and disable the interactive API v3 documentation (Swagger UI) and download the [API v3](#) endpoints and schemas definition file.

[Learn more about the API](#)

Communication

Email setup

Configure/test SMTP setup so your site can send outgoing email notifications. New SOE hosted instances have email setup pre-configured and enabled by default.

[Learn more about email setup](#)

Email and notifications

Manage which email notifications the site will send by default. Users can still opt out of the notifications they'd rather not receive.

[Learn more about email notifications](#)

Maintenance

Run scheduled routes

Scheduled routes usually run automatically once a day. You can click **Run scheduled routes** to manually trigger the maintenance routes.

Maintenance routes perform the following tasks:

- **Cleanup process** Eliminates redundant links between tags and posts.
- **Update tag counts** Refreshes the total number of questions linked to each tag.
- **Update tag badges** Updates tag badges to match updated tag counts after the cleanup process. For more information about badges, read the [Badges](#) support article.