

Dashboard Settings

How to configure engagement benchmarks for the Stack Overflow for Teams Enterprise dashboard.

Document generated 12/06/2024

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Applies to: Free Basic Business Enterprise

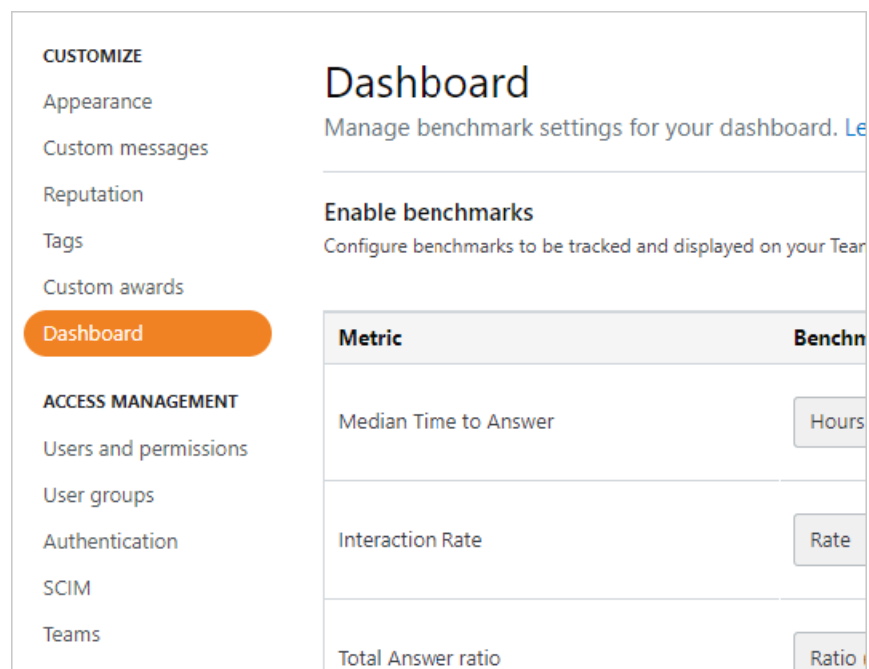
ADMIN PRIVILEGES REQUIRED

This documentation is for **Stack Overflow for Teams Enterprise**. Free, Basic, and Business users can access their documentation [here](#). [Find your plan](#).

Overview

Stack Overflow for Teams Enterprise (SOE) shows user engagement in an info-packed dashboard with date range comparison, benchmarks, tag filtering, and more. SOE has admin settings that allow you to specify benchmark values (goals) for several aspects of your site's user engagement. [The dashboard](#) will then display those benchmarks in the charts to help you visualize your site's progress toward those goals.

To control dashboard settings, click **Admin settings** then **Dashboard**.



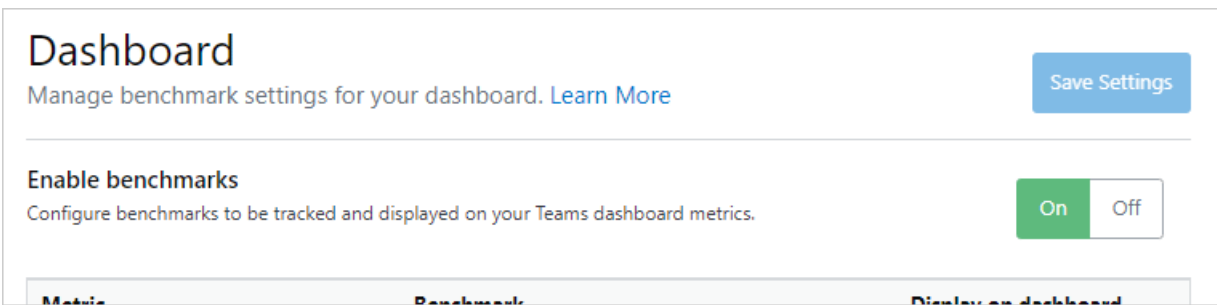
Metric	Benchmark
Median Time to Answer	Hours
Interaction Rate	Rate
Total Answer ratio	Ratio

Benchmarks

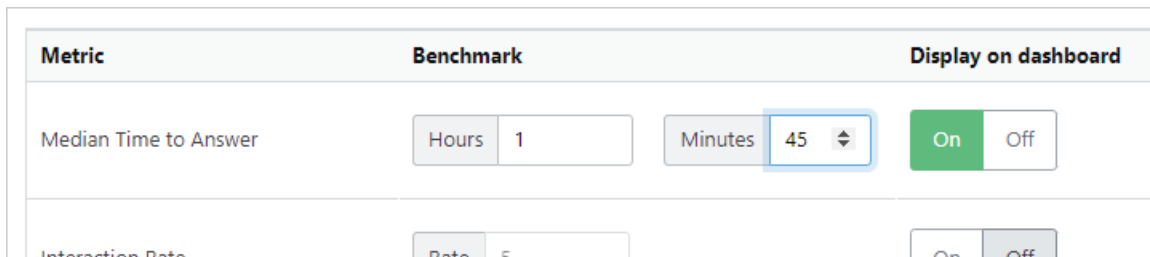
The dashboard settings page lists several benchmarks you can define and display on the corresponding dashboard charts. These metrics include:

- Median time to answer
- Interaction rate
- Total answer ratio
- Active user ratio
- New questions, monthly growth

To enable or disable all benchmarks, use the **Enable benchmarks** toggle at the top of the page.



In the main benchmark list, click **On** for each benchmark you wish to display. Enter the benchmark value by typing directly into the field, or use the up/down buttons.



After you've made changes to the dashboard settings, click **Save settings**.

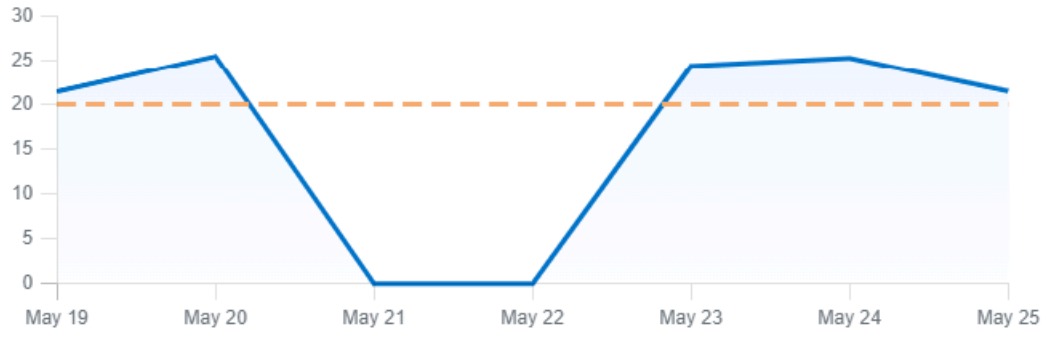
When displayed, a benchmark will appear as a horizontal line in the corresponding dashboard chart. In the example below, the benchmark for interaction rate is 20.

SO Internal engagement trends

Trendlines: Off Compare dates **Benchmarks**

Interaction rate ⓘ

21.45 ↗ 7%
vs benchmark, great work!



Median time to answer ⓘ