

Auto-Answer App for Slack Overview

Learn more about the benefits and features of the Auto-Answer App for Slack.

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This documentation is for **Stack Overflow for Teams Enterprise**. Free, Basic, and Business users can access their documentation [here](#). [Find your plan](#).

Overview

Technologists are no strangers to spending time sifting through Slack channels and other sources to find an answer they need from that conversation that one time. If the knowledge isn't documented or easily discoverable, domain experts answer the same questions over and over again, or worse, other employees provide incorrect or unverified answers.

Having a central place for comprehensive, verified, and reusable knowledge allows your teams to be more autonomous, so your subject matter experts spend less time answering the same questions over and over again, and your employees get the answers they need right away.

The Auto-Answer App for Slack streamlines access to the knowledge your teams need to onboard and solve problems by automatically searching your internal Stack Overflow for Teams community and returning trusted answers to Slack—without requiring user actions like “/” or “@” commands. It also cites the original source and author for validation and context. By sourcing and surfacing information in the flow of work without having to be actively called upon by users, the Auto-Answer App for Slack reduces noise and distractions and cuts down on time spent on repeated questions.

The app will do more than just search for answers based on Slack posts. It will also capture knowledge using AI to summarize threads into digestible questions and answers posted to your Stack Overflow for Teams site. These AI-generated questions and answers can then be voted on, verified, and automatically accessed in Slack via Auto-Answer for the next person who has this question. This creates a continuous knowledge-sharing loop that's accelerated by both AI and your Stack Overflow for Teams community, all without leaving Slack.

This new application for Slack lays the foundation for future AI enhancements, including AI-generated answers that aggregate, summarize, and cite relevant content across Stack Overflow for Teams, [stackoverflow.com](#), and other organizational tools.

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