Auto-Answer App for Microsoft Teams Overview

Learn more about the benefits and features of the Auto-Answer App for MS Teams.

Document generated 12/06/2024

PDF VERSION

Tags | **Microsoft Teams** | **Integrations** | **OverflowAI** |

Applies to: Free   Basic   Business   **Enterprise**

*This documentation is for **Stack Overflow for Teams Enterprise**. Free, Basic, and Business users can access their documentation* here. Find your plan.

Overview

Technologists are no strangers to spending time sifting through MS Teams channels and other sources to find an answer they need from that conversation that one time. If the knowledge isn't documented or easily discoverable, domain experts answer the same questions over and over again, or worse, other employees provide incorrect or unverified answers.

Having a central place for comprehensive, verified, and reusable knowledge allows your teams to be more autonomous, so your subject matter experts spend less time answering the same questions over and over again, and your employees get the answers they need right away.

The Auto-Answer App for MS Teams streamlines access to the knowledge your teams need to onboard and solve problems by automatically searching your internal Stack Overflow for Teams community and returning trusted answers to MS Teams—without requiring user actions like "/" or "@" commands. It also cites the original source and author for validation and context. By sourcing and surfacing information in the flow of work without having to be actively called upon by users, the Auto-Answer App for MS Teams reduces noise and distractions and cuts down on time spent on repeated questions.

This new application for MS Teams lays the foundation for future AI enhancements, including AI-generated answers that aggregate, summarize, and cite relevant content across Stack Overflow for Teams, stackoverflow.com, and other organizational tools.

If you need further support or have questions, contact your site administrator.