

Frequently Asked Questions

Browse a few of the most frequently asked questions to consider while getting started.

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Applies to: [Free](#) [Basic](#) [Business](#) [Enterprise](#)

Enterprise users can access their documentation [here](#). [Find your plan](#).

In the first few weeks of starting a new Team, getting your users onboarded and engaged is crucial to long-term success. Below are a few of the FAQs that you can share with them proactively in your promotional outreach in those early days. Feel free to copy and paste this into an email or announcement (perfect for your first article) and adjust as needed.

Why are we using Stack Overflow for Teams?

Stack Overflow for Teams allows us to share core knowledge about our business, product, and features in a safe and secure way. Instead of relying on 1:1 or instantaneous communication. We want to build a long-lasting knowledge center that you can access whenever you need it.

When should we use Stack Overflow for Teams?

If you are looking for information to solve a problem, that's a perfect time to leverage Stack Overflow for Teams. Maybe you get asked the same question on a regular basis -- you can ask a question on Teams and answer your own question creating a knowledge artifact for your team to find instead of pinging you each time. Stack Overflow for Teams also allows us to store our long-term content in the form of an article. So you can add project documentation, post-mortem docs, announcements, and guides for your team members to access.

Who can access this information?

Only members of our organization can access this instance of Stack Overflow for Teams. This is meant to be a private and secure way to share proprietary knowledge - so make sure that you are using our Teams instance when sharing company-specific information.

What if I want to learn more about the product or features?

You can access the help center articles [here](#).

Need help? Submit an issue or question through our [support portal](#).